

Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: 02/22/2008

Name of company covered by this certification: Image Access, Inc. dba NewPhone

Form 499 Filer ID: 825108

Name of signatory: Richard Jaubert

Title of signatory: Vice-President

I, Richard Jaubert, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).



Federal Communications Commission 445 12th St, SW Washington, DC 20554 February 2, 2006

EB-06-TC-060 Certification of CPNI Filing(Feb 22,2008) Docket No WC 06-36 ImageAccess Inc, dba NewPhone 3525 N Causeway Ste 501 Metairie, LA 70002 504-274-1720

ImageAccess, Inc dba NewPhone does not permit any employee to use CPNI or use CPNI for any sales or marketing campaigns.

ImageAccess conducts annual CPNI procedural training of all employees. Employees are advised that failure to follow ImageAccess policies on CPNI can result in disciplanary action up to termination.

ImageAccess uses the "Opt-In" Method – By this method, ImageAccess will not share with its affiliates or other third parties, customer CPNI to market non-communications-related products and services that customers do not currently subscribe to, unless the customer expressly gives ImageAccess permission to do so.

Sincerely,

Richard Jaubert

ImageAccess, Inc dba NewPhone

Vice President 504-274-1720